



One Sansome, Suite 3500, San Francisco, CA, 94104

B9 SMS Campaign Terms of Service ('OTP')

1. Once you have consented to receiving One-Time Password ('OTP') via SMS messages from B9, you will begin receiving the following message type from B9:
 - OTP-Code (2FA), one message per request.
2. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly by contacting B9 by email at support@bnine.com or by phone at (888) 297-5504 for assistance.
3. Carriers are not liable for delayed or undelivered messages
4. As always, message and data rates may apply for any messages sent to you from us and to us from you. Message frequency will vary. We may send a recurring message during holidays or birthdays. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
5. If you have any questions regarding privacy, please read our privacy policy: [B9 Privacy Policy](#).
