



B9 SMS Campaign Terms of Service (Marketing)

1. Once you have consented to receiving marketing messages via SMS messages from B9, you will begin receiving the following message types from B9:
 - Marketing SMS (ex. “We saw you signed up for a B9 Advance but then nothing. Come back and take full advantage of all the fantastic features your B9 account has to offer! Text Stop to Stop”) message frequency varies.
 2. You can withdraw your consent for the SMS marketing service at any time by responding to an SMS message with "STOP". After you send the SMS message "STOP" to B9, we will respond with an SMS message to confirm that you have been unsubscribed after which you will no longer receive SMS messages from us. You may also withdraw your consent for the SMS service by emailing a direct request to B9's customer support at support@bnine.com or by requesting a support ticket within the B9 app. In the event you wish to resubscribe to the service, you may sign up as you did the first time and B9 will restart sending you SMS messages.
 3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly by contacting B9 by email at support@bnine.com or by phone at (888) 297-5504 for assistance.
 4. Carriers are not liable for delayed or undelivered messages
 5. As always, message and data rates may apply for any messages sent to you from us and to us from you. Message frequency will vary. We may send a recurring message during holidays or birthdays. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
 6. If you have any questions regarding privacy, please read our privacy policy: [B9 Privacy Policy](#).
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